

## Jamkids Music School Terms & Conditions

1. Students have access to all classes without any entrance tests. Advanced skills are not required.
2. Student registration and cancellation must be done in writing ([info@jamkids.fi](mailto:info@jamkids.fi)) or by electronic system.
3. Registration is binding and applies to the entire school year (autumn + spring semester).
4. Trial lesson can be arranged after the semester (autumn or spring) has started. Prebookings are then not accepted. A trial lesson will be charged as the same price as one normal lesson.
5. New students are accepted during the school year depending on availability. The price is dependant on the amount of remaining lessons in the semester.
6. Possible cancellations must be done in writing ([info@jamkids.fi](mailto:info@jamkids.fi)) no later than four weeks before the start of the semester. If the cancellation is made less than four weeks before the start of the semester, the school has the right to charge half of the price for semester.
7. If cancellation is made after the start of the semester or during the semester, the price will be charged in full. Remaining lessons are not covered. In special cases (like in case of illness) the cancellation and compensation will be negotiated individually.
8. The student / guardian agrees to pay the fee in accordance with the valid price list.
9. Invoices will be sent in advance by e-mail for each semester.
10. The duration of autumn semester is 15 lessons, of which the last lesson is a concert. With the exception of a 30-minute groups, the duration of the fall semester is 14 lessons (no concert). Lessons will start in week 35 or 36 depending on the teaching place. Start week will be informed when the reservation is made.
11. The duration of spring semester is 17 lessons of which the last lesson is concert. With the exception of a 30-minute groups, the duration of the spring semester is 16 lessons (no concert). Lessons will start on week 2 (unless otherwise informed).
12. Lessons are held at the same time every week in accordance with the timetable. In case of a teacher's illness, compensation lesson can be arranged at another time and in another teaching place if necessary.
13. Student's absences (travel, illness or other reason) is not replaced or refunded. Student's absence should be informed about by email directly to the teacher.
14. In case of teacher's illness, the school will do its best to replace the teacher for the lesson with another teacher
15. Lessons that have to be canceled due to an absence of the teacher (illness and similar unexpected and unavoidable reason), will be replaced before the end of the semester. Compensation lessons can be arranged at another time and / or in another teaching place if necessary.
16. Jamkids Music school has the license to publish visual and audio materials from the lessons. Exceptions should be informed beforehand in writing to the school ([info@jamkids.fi](mailto:info@jamkids.fi)).
17. Please make sure that the school has your up-to-date contact information (address, e-mail and phone number). Jamkids Music School will communicate with its clients mainly by email. Unexpected and sudden cancellations of the lessons (such as the teacher's illness and similar unexpected reasons) will be notified by SMS.